REPUBLIC OF KENYA



COUNTY ASSEMBLY OF SAMBURU

TENDER NAME:

DESIGN, DEVELOPMENT, INSTALLATION, TESTING & COMMISIONING OF MORTAGAGE MANAGEMENT SYSTEM

TENDER NO: CAS/PROC/052/2020-21 NEGOTIATION NO:

CLOSING DATE: 05-03-2021 AT 10.00 AM

THE CLERK County Assembly of Samburu P.O Box 3-20600, Maralal	THE DIRECTOR OF HANSARD AND ICT County Assembly of Samburu P.O Box 3-20600, Maralal
Signature	Signature

TABLE OF CONTENTS

INTRODUCTION	1	Page
SECTION Latter of Invitation		
SECTION I. Letter of Invitation		
SECTION II. Information to consultants 3 Appendix to information to Consultants	12	
SECTION III Technical Proposal	15	
SECTION IV. Financial Proposal	26	
SECTION V Terms of Reference	34	
SECTION VI. Forms of Contract	35	
ANNEXES: Annex I. Large Assignments: Lump-Sum Payments		

Annex II. Large or Small Assignments: Time-Based Payments

Annex III. Small Assignments: Lump-Sum Payments

SECTION I - LETTER OF INVITATION

TO: -----

Dear Sir/Madam,

Re: DESIGN, DEVELOPMENT, INSTALLATION, TESTING & COMMISIONING OF MORTAGAGE MANAGEMENT SYSTEM

- 1.1 The (County Assembly of Samburu) invites proposals for the following DESIGN, DEVELOPMENT, INSTALLATION, TESTING & COMMISIONING OF MORTAGAGE MANAGEMENT SYSTEM.
- 1.2 The request for proposals (RFP) includes the following documents:
 - Section I Letter of invitation

Section II	-	Information to consultants
		Appendix to Consultants information
Section III	-	Terms of Reference
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- Section IV Technical proposals
- Section V Financial proposal

Section VI - Standard Contract Form

- 1.3 Upon receipt, please inform us
 - (a) that you have received the letter of invitation
 - (b) whether or not you will submit a proposal for the assignment
- 1.4 The deadline for submission of this is 14days after the receipt of the proposal. **5TH MARCH**, **2021**

Yours sincerely Mr. Patrick Leshore THE CLERK COUNTY ASSEMBLY OF SAMBURU

SECTION II - INSTRUCTION TO TENDERERS

1.1 Table of Clauses

		Page
2.1	Eligible Tenderers	6
2.2	Cost of Tendering	6
2.3	Contents of Tender document	6
2.4	Clarification of Tender document	7
2.5	Amendments of Tender document	7
2.6	Language of Tenders	8
2.7	Documents Comprising the Tender	8
2.8	Tender Form	8
2.9	Tender Prices	8
2.10	Tender Currencies9	
2.11	Tenderers Eligibility and Qualifications	9
2.12	Tender Security	
2.13	Validity of Tenders	
2.14	Format and Signing of Tenders	11
2.15	Sealing and Marking of Tenders	11
2.16	Deadline for Submission of Tenders	12
2.17	Modification and Withdrawal of Tenders	12
2.18	Opening of Tenders	13
2.19	Clarification of Tenders	13
2.20	Preliminary Examination13	- /
2.21	Conversion to Single Currency	14
2.22	Evaluation and Comparison of Tenders	14
2.23	Contacting the Procuring Entity	15
2.24	Post-Qualification	1.4
2.25	Award Criteria.	
2.26	Procuring Entity's Right to Vary Quantities	16
2.27	Procuring Entity's Right to Accept or Reject any or all T	
0.00		
2.28	Notification of Award	
2.29 2.30	Signing of Contract	17
2.30	Performance Security	17 19
2.31	Corrupt or Fraudulent Practices	18

SECTION II - INSTRUCTIONS TO TENDERERS

2.1. Eligible Tenderers

- 2.1.1 This Invitation for Tenders is open to all tenderers eligible as described in the Appendix to Instructions to Tenderers. Successful tenderers shall provide the services for the stipulated duration from the date of commencement (hereinafter referred to as the term) specified in the tender documents.
- 2.1.2 The procuring entity's employees, committee members, board members and their relatives (spouse and children) are not eligible to participate in the tender unless where specially allowed under section 131 of the Act.
- 2.1.3 Tenderers shall provide the qualification information statement that the tenderer (including all members of a joint venture and subcontractors) is not associated, or have been associated in the past, directly or indirectly, with a firm or any of its affiliates which have been engaged by the Procuring entity to provide consulting services for the preparation of the design, specifications, and other documents to be used for the procurement of the services under this Invitation for tenders.
- 2.1.4 Tenderers involved in the corrupt or fraudulent practices or debarred from participating in public procurement shall not be eligible.

2.2 Cost of Tendering

- 2.2.1 The Tenderer shall bear all costs associated with the preparation and submission of its tender, and the procuring entity, will in no case be responsible or liable for those costs. Regardless of the conduct or outcome of the tendering process
- 2.2.2 The price to be charged for the tender document shall not exceed Kshs.5,000/=
- 2.2.3 The procuring entity shall allow the tenderer to review the tender document free of charge before purchase.

2.3 Contents of Tender Document

- (i) Instructions to Tenderers
- (ii) General Conditions of Contract
- (iii) Special Conditions of Contract
- (iv) Schedule of Requirements
- (v) Details of Insurance Cover
- (vi) Form of Tender
- (vii) Price Schedules
- (viii) Contract Form

- (ix) Confidential Business Questionnaire Form
- (x) Tender security Form
- (xi) Performance security Form
- (xii) Insurance Company's Authorization Form
- (xiii) Declaration Form
- (xiv) Request for Review Form
- 2.3.2 The Tenderer is expected to examine all instructions, forms, terms and specification in the tender documents. Failure to furnish all information required by the tender documents or to submit a tender not substantially responsive to the tender documents in every respect will be at the tenderers risk and may result in the rejection of its tender.

2.4 Clarification of Tender Documents

- 2.4.1 A Candidate making inquiries of the tender documents may notify the Procuring entity by post, fax or by email at the procuring entity's address indicated in the Invitation for tenders. The Procuring entity will respond in writing to any request for clarification of the tender documents, which it receives not later than seven (7) days prior to the deadline for the submission of the tenders, prescribed by the procuring entity. Written copies of the Procuring entities response (including an explanation of the query but without identifying the source of inquiry) will be sent to all candidates who have received the tender documents.
- 2.4.2 The procuring entity shall reply to any clarifications sought by the tenderer within 3 days of receiving the request to enable the tenderer to make timely submission of its tender.

2.4.3 Preference where allowed in the evaluation of tenders shall not exceed 15%

2.5 Amendment of Tender Documents

- 2.5.1 At any time prior to the deadline for submission of tenders, the Procuring entity, for any reason, whether at its own initiative or in response to a clarification requested by a prospective tenderer, may modify the tender documents by issuing and addendum.
- 2.5.2 All prospective tenderers who have obtained the tender documents will be notified of the amendment by post, fax or email and such amendment will be binding on them.
- 2.5.3 In order to allow prospective tenderers reasonable time in which to take the amendment into account in preparing their tenders, the Procuring entity, at its discretion, may extend the deadline for the submission of tenders.

2.6 Language of Tenders

2.6.1 The tender prepared by the tenderer, as well as all correspondence and documents relating to the tender exchanged by the tenderer and the Procuring entity, shall be written in English language. Any printed literature furnished by the tenderer may be written in another language provided they are accompanied by an accurate English translation of the relevant passages in which case, for purposes of interpretation of the tender, the English translation shall govern.

2.7. Documents Comprising the Tender

- 2.7.1 The tender prepared by the tenderer shall comprise the following components:
 - (a) A Tender Form and a Price Schedule completed in accordance with paragraph 2.8, 2.9 and 2.10 below
 - (b) Documentary evidence established in accordance with paragraph 2.1.2 that the tenderer is eligible to tender and is qualified to perform the contract if its tender is accepted;
 - (c) Tender security furnished in accordance with paragraph 2.12 (if applicable)
 - (d) Declaration Form.

2.8. Form of Tender

2.8.1 The tenderer shall complete the Tender Form and the Price Schedule furnished in the tender document as per the format provided indicating the services to be provided. Any alterations in the form of Tender without any counter signing will lead to automatic rejection of that submission.

2.9. Tender Prices

- 2.9.1 The tenderer shall indicate on the form of tender and the appropriate Price Schedule the unit prices and total tender price of the services it proposes to provide under the contract.
- 2.9.2 Prices indicated on the Price Schedule shall be the cost of the services quoted including all customs duties and VAT and other taxes payable.
- 2.9.3 Prices quoted by the tenderer shall remain fixed during the Term of the contract unless otherwise agreed by the parties. A tender submitted with an adjustable price quotation will be treated as non-responsive and will be rejected, pursuant to paragraph 2.20.5

2.10. Tender Currencies

2.10.1 Prices shall be quoted in Kenya Shillings

2.11. Tenderers Eligibility and Qualifications

- 2.11.1 Pursuant to paragraph 2.1 the tenderer shall furnish, as part of its tender, documents establishing the tenderers eligibility to tender and its qualifications to perform the contract if it's tender is accepted.
- 2.11.2 The documentary evidence of the tenderer's qualifications to perform the contract if its tender is accepted shall establish to the Procuring entity's satisfaction that the tenderer has the financial and technical capability necessary to perform the contract.

2.12. Tender Security

- 2.12.1 The tenderer shall furnish, as part of its tender, a tender security for the amount and form specified in the Appendix to Instructions to Tenderers.
- 2.12.2 The tender security shall not exceed 5 per cent of the tender price.
- 2.12.3 The tender security is required to protect the Procuring entity against the risk of Tenderer's conduct which would warrant the security's forfeiture, pursuant to paragraph 2.12.7
- 2.12.4 The tender security shall be denominated in Kenya Shillings or in another freely convertible currency, and shall be in the form
 - a) Cash.
 - b) A bank guarantee.
 - c) Such insurance guarantee approved by the Authority.
 - d) Letter of credit.
- 2.12.5 Any tender not secured in accordance with paragraph 2.12.1. and 2.12.3 shall be rejected by the Procuring entity as non-responsive, pursuant to paragraph 2.20.5
- 2.12.6 Unsuccessful Tenderer's tender security will be discharged or returned as promptly as possible but not later than thirty (30) days after the expiration of the period of tender validity
- 2.12.7 The successful Tenderer's tender security will be discharged upon the tenderer signing the contract, pursuant to paragraph 2.29, and furnishing the performance security, pursuant to paragraph 2.30
- 2.12.8 The tender security may be forfeited:

- (a) if a tenderer withdraws its tender during the period of tender validity.
- (b) in the case of a successful tenderer, if the tenderer fails:
 - (i) to sign the contract in accordance with paragraph 2.29 or
 - (ii) to furnish performance security in accordance with paragraph 2.30.
- (c) If the tenderer reject correction of an arithmetic error in the tender.

2.13. Validity of Tenders

- 2.13.1 Tenders shall remain valid for **90days** after date of tender opening pursuant to paragraph 2.18. A tender valid for a shorter period shall be rejected by the Procuring entity as non-responsive.
- 2.13.2 In exceptional circumstances, the Procuring entity may solicit the Tenderer's consent to an extension of the period of validity. The request and the responses thereto shall be made in writing. The tender security provided under paragraph 2.12 shall also be suitably extended. A tenderer granting the request will not be required nor permitted to modify its tender.

2.14. Format and Signing of Tenders

2.14.1 The tenderer shall prepare an original and a copy of the tender, clearly marking each "ORIGINAL TENDER" and "COPY OF TENDER," as appropriate. In the event of any discrepancy between them, the original shall govern.

- 2.14.2 The original and all copies of the tender shall be typed or written in indelible ink and shall be signed by the tenderer or a person or persons duly authorized to bind the tenderer to the contract. All pages of the tender, except for unamended printed literature, shall be initialed by the person or persons signing the tender. The number of pages submitted MUST be indicated in the form of tender.
- 2.14.3 The tender shall have no interlineations, erasures, or overwriting except as necessary to correct errors made by the tenderer, in which case such corrections shall be initialed by the person or persons signing the tender.

2.15 Sealing and Marking of Tenders

- 2.15.1 The tenderer shall seal the original and the copy of the tender in separate envelopes, duly marking the envelopes as "ORIGINAL TENDER" and "COPY OF TENDER". The envelopes shall then be sealed in an outer envelope.
- 2.15.2 The inner and outer envelopes shall:
 - (a) Be addressed to the Procuring entity at the address given in the Invitation to Tender.

- (b) Bear tender number and name in the invitation to tender and the words, "DO NOT OPEN BEFORE (<u>30TH SEPTEMBER, 2020 @ 11AM</u>)
- 2.15.3 The inner envelopes shall also indicate the name and address of the tenderer to enable the tender to be returned unopened in case it is declared "late".
- 2.15.4 If the outer envelope is not sealed and marked as required by paragraph 2.15.2, the Procuring entity will assume no responsibility for the tender's misplacement or premature opening.

2.16. **Deadline for Submission of Tenders**

- 2.16.1 Tenders must be received by the Procuring entity at the address specified under paragraph 2.15.2 not later than (<u>5TH MARCH 2021 @ 11AM</u>)
- 2.16.2 The Procuring entity may, at its discretion, extend this deadline for the submission of tenders by amending the tender documents in accordance with paragraph 2.5.3 in which case all rights and obligations of the Procuring entity and candidates previously subject to the deadline will thereafter be subject to the deadline as extended.
- 2.16.3 Bulky tenders which will not fit the tender box shall be received by the procuring entity as provided for in the appendix.

2.17. Modification and Withdrawal of Tenders

- 2.17.1 The tenderer may modify or withdraw its tender after the tender's submission, provided that written notice of the modification, including substitution or withdrawal of the tenders, is received by the Procuring entity prior to the deadline prescribed for submission of tenders.
- 2.17.2 The tenderer's modification or withdrawal notice shall be prepared, sealed, marked and dispatched in accordance with the provisions of paragraph 2.15. a withdrawal notice may also be sent by fax or email but followed by a signed confirmation copy, postmarked not later than the deadline for submission of tenders.
- 2.17.3 No tender may be modified after the deadline for submission of tenders.
- 2.17.4 No tender may be withdrawn in the interval between the deadline for submission of tenders and the expiration of the period of tender validity. Withdrawal of a tender during this interval may result in the Tenderer's forfeiture of its tender security, pursuant to paragraph 2.12.7.

2.18. Opening of Tenders

The Procuring entity will open all tenders in the presence of tenderers' representatives who choose to attend, at (<u>5TH MARCH 2021 @ 11AM</u> at County Assembly Board Room.

- 2.18.1 The tenderers' names, tender modifications or withdrawals, tender prices, discounts, and the presence or absence of requisite tender security and such other details as the Procuring entity, at its discretion, may consider appropriate, will be announced at the opening.
- 2.18.2 The Procuring entity will prepare minutes of the tender opening, which will be submitted to tenderers that signed the tender opening register and will have made the request.

2.19 Clarification of Tenders

2.19.1 To assist in the examination, evaluation and comparison of tenders the Procuring entity may, at its discretion, ask the tenderer for a clarification of its tender. The request for clarification and the response shall be in writing, and no change in the prices or substance of the tender shall be sought, offered, or permitted.

2.19.2 Any effort by the tenderer to influence the Procuring entity in the Procuring entity's tender evaluation, tender comparison or contract award decisions may result in the rejection of the tenderers' tender.

2.20 Preliminary Examination and Responsiveness

- 2.20.1 The Procuring entity will examine the tenders to determine whether they are complete, whether any computational errors have been made, whether required sureties have been furnished, whether the documents have been properly signed, and whether the tenders are generally in order.
- 2.20.2 Arithmetical errors will be rectified on the following basis. If there is a discrepancy between the unit price and the total price that is obtained by multiplying the unit price and quantity, the unit price shall prevail, and the total price shall be corrected. If the candidate does not accept the correction of the errors, its tender will be rejected, and its tender security forfeited. If there is a discrepancy between words and figures, the amount in words will prevail
- 2.20.3 The Procuring entity may waive any minor informality or non-conformity or irregularity in a tender which does not constitute a material deviation provided such waiver does not prejudice or affect the relative ranking of any tenderer.
- 2.20.4 Prior to the detailed evaluation, pursuant to paragraph 2.20, the Procuring entity will determine the substantial responsiveness of each tender to the tender documents. For purposes of these paragraphs, a substantially responsive tender

is one which conforms to all the terms and conditions of the tender documents without material deviations the Procuring entity's determination of a tender's responsiveness is to be based on the contents of the tender itself without recourse to extrinsic evidence.

2.20.5 If a tender is not substantially responsive, it will be rejected by the procuring entity and may not subsequently be made responsive by the tenderer by correction of the nonconformity.

2.21. Conversion to single currency

2.21.1 Where other currencies are used, the Procuring entity will convert those currencies to Kenya Shillings using the selling exchange rate on the date of tender closing provided by the Central Bank of Kenya.

2.22. Evaluation and Comparison of Tenders

2.22.1 The Procuring entity will evaluate and compare the tenders which have been determined to be substantially responsive, pursuant to paragraph 2.20

2.22.2 The Procuring entity's evaluation of a tender will take into account, in addition to the tender price, the following factors, in the manner and to the extent indicated in paragraph 2.22.3.

(a) Operational plan proposed in the tender;

(b) Deviations in payment schedule from that specified in the Special Conditions of Contract

2.22.3 Pursuant to paragraph 2.22.2. the following evaluation methods will be applied.

- (a) Operational Plan
- (i) The Procuring entity requires that the services under the Invitation for Tenders shall be performed at the time specified in the Schedule of Requirements. Tenders offering to perform longer than the procuring entity's required delivery time will be treated as non-responsive and rejected.
- (b) Deviation in payment schedule

- (i) Tenderers shall state their tender price for the payment on schedule outlined in the special conditions of contract. Tenders will be evaluated on the basis of this base price. Tenderers are, however, permitted to state an alternative payment schedule and indicate the reduction in tender price they wish to offer for such alternative payment schedule. The Procuring entity may consider the alternative payment schedule offered by the selected tenderer.
- 2.22.4 The tender evaluation committee shall evaluate the tender within 30 days from the date of opening the tender.

2.23. Contacting the Procuring entity

2.23.1 Subject to paragraph 2.19 no tenderer shall contact the Procuring entity on any matter relating to its tender, from the time of the tender opening to the time the contract is awarded.

2.23.2 Any effort by a tenderer to influence the Procuring entity in its decisions on tender evaluation, tender comparison, or contract award may result in the rejection of the Tenderers' tender.

2.24 Post-qualification

2.24.1 The Procuring entity will verify and determine to its satisfaction whether the tenderer that is selected as having submitted the lowest evaluated responsive tender is qualified to perform the contract satisfactorily.

- 2.24.2 The determination will take into account the tenderer financial and technical capabilities. It will be based upon an examination of the documentary evidence of the tenderers qualifications submitted by the tenderer, pursuant to paragraph 2.11.2, as well as such other information as the Procuring entity deems necessary and appropriate
- 2.24.3 An affirmative determination will be a prerequisite for award of the contract to the tenderer. A negative determination will result in rejection of the Tenderer's tender, in which event the Procuring entity will proceed to the next lowest evaluated tender to make a similar determination of that Tenderer's capabilities to perform satisfactorily.

2.25Award Criteria

2.25.1 Subject to paragraph 2.29 the Procuring entity will award the contract to the successful tenderer whose tender has been determined to be substantially responsive and has been determined to be the lowest evaluated tender, provided further that the tenderer is determined to be qualified to perform the contract satisfactorily.

2.25.2 To qualify for contract awards, the tenderer shall have the following:-

- (a) Necessary qualifications, capability experience, services, equipment and facilities to provide what is being procured.
- (b) Legal capacity to enter into a contract for procurement
- (c) Shall not be insolvent, in receivership, bankrupt or in the process of being wound up and is not the subject of legal proceedings relating to the foregoing.
- (d) Shall not be debarred from participating in public procurement.

2.26. Procuring entity's Right to accept or Reject any or all Tenders

2.26.1 The Procuring entity reserves the right to accept or reject any tender, and to annul the tendering process and reject all tenders at any time prior to contract award, without thereby incurring any liability to the affected tenderer or tenderers or any obligation to inform the affected tenderer or tenderers of the grounds for the Procuring entity's action. If the Procuring entity determines that non of the tenders is responsive, the Procuring entity shall notify each tenderer who submitted a tender.

- 2.26.2 The procuring entity shall give prompt notice of the termination to the tenderers and on request give its reasons for termination within 14 days of receiving the request from any tenderer.
- 2.26.3 A tenderer who gives false information in the tender document about is qualification or who refuses to enter into a contract after notification of contract award shall be considered for debarment from participating in future public procurement.

2.27 Notification of Award

- 2.27.1 Prior to the expiration of the period of tender validity, the Procuring entity will notify the successful tenderer in writing that its tender has been accepted.
- 2.27.2 The notification of award will signify the formation of the contract subject to the signing of the contract between the tenderer and the procuring entity pursuant to clause 2.9. Simultaneously the other tenderers shall be notified that their tenders were not successful.

2.27.3 Upon the successful Tenderer's furnishing of the performance security pursuant to paragraph 2.29 the Procuring entity will promptly notify each unsuccessful Tenderer and will discharge its tender security, pursuant to paragraph 2.12

2.28 Signing of Contract

- 2.28.1 At the same time as the Procuring entity notifies the successful tenderer that its tender has been accepted, the Procuring entity will simultaneously inform the other tenderers that their tenders have not been successful.
- 2.28.2 Within fourteen (14) days of receipt of the Contract Form, the successful tenderer shall sign and date the contract and return it to the Procuring entity.
- 2.28.3 The contract will be definitive upon its signature by the two parties.
- 2.28.4 The parties to the contract shall have it signed within 30 days from the date of notification of contract award unless there is an administrative review request.

2.29 Performance Security

2.29.1 The successful tenderer shall furnish the performance security in accordance with the Conditions of Contract, in a form acceptable to the Procuring entity.

2.29.2 Failure by the successful tenderer to comply with the requirement of paragraph 2.29 or paragraph 2.30.1 shall constitute sufficient grounds for the annulment of the award and forfeiture of the tender security, in which event the Procuring entity may make the award to the next lowest evaluated tender or call for new tenders.

2.30 Corrupt or Fraudulent Practices

2.30.1 The Procuring entity requires that tenderers observe the highest standard of ethics during the procurement process and execution of contracts. A tenderer shall sign a declaration that he has not and will not be involved in corrupt or fraudulent practices.

2.30.2 The Procuring entity will reject a proposal for award if it determines that the tenderer recommended for award has engaged in corrupt or fraudulent practices in competing for the contract in question

2.30.3 Further a tenderer who is found to have indulged in corrupt or fraudulent practices risks being debarred from participating in public Procurement in Kenya.

APPENDIX TO INSTRUCTIONS TO TENDERERS

The following information for the procurement of Mortgage Software compliment, supplement, or amend, the provisions on the instructions to tenderers. Wherever there is a conflict between the provision of the instructions to tenderers and the provisions of the appendix, the provisions of the appendix herein shall prevail over those of the instructions to tenderers.

Instruction to Tenderer's Ref	Particulars Of Appendix to Instructions to Tenders	
2.1	Particulars of eligible tenderers: Only Companies Licensed by the ICT Authority are allow to bid for this tender.	
2.2	A complete tender document may be obtained upon payment of a non-refundable fee of KES 1,000 in cash or The document can also be obtained FREE of charge from County Assembly website <u>www.samburuassembly.go.ke/dowloads</u> or Treasury portal <u>suppliers@treasury.go.ke.</u>	
2.3	Particulars of tender security: Tenderer MUST submit tender security of amount Ksh. 80,000 in the form provided below.	
2.4	Form of Tender Security. The tender Security shall be in the form of Bank Guarantee from a reputable bank recognized by Central Bank of Kenya. Bid Bond issued by a Reputable insurance company.	
2.5	The inner and outer envelope shall bear the tender number and name addressed to: The Clerk, County Assembly of Samburu P O Box 3-20600 Maralal. and clearly marked DO NOT OPEN BEFORE 5 th march, 2021	
2.6	Contact E-mail: info@samburuassembly.go.ke	
2.7	Bulky tenders that will not fit in the tender Box shall be delivered to the Procurement Department Office, at County Assembly Headquarters, Maralal	

.1. Definitions

- 3.1.1 In this Contract, the following terms shall be interpreted as indicated:
 - (a) "The Contract" means the agreement entered into between the Procuring entity and the tenderer, as recorded in the Contract Form signed by the parties, including all attachments and appendices thereto and all documents incorporated by reference therein.
 - (b) "The Contract Price" means the price payable to the tenderer under the Contract for the full and proper performance of its contractual obligations
 - (c) "The Services" means services to be provided by the tenderer including any documents, which the tenderer is required to provide to the Procuring entity under the Contract.
 - (d) "The Procuring entity" means the organization procuring the services under this Contract
 - (e) "The Contractor" means the organization or firm providing the services under this Contract.
 - (f) "GCC" means the General Conditions of Contract contained in this section.
 - (g) "SCC" means the Special Conditions of Contract
 - (h) "Day" means calendar day

3.2. Application

3.2.1 These General Conditions shall apply to the extent that they are not superceded by provisions of other part of the contract

3.3. Standards

3.3.1 The services provided under this Contract shall conform to the standards mentioned in the schedule of requirements.

3.4. Use of Contract Documents and Information

3.4.1 The Contractor shall not, without the Procuring entity's prior written consent, disclose the Contract, or any provision thereof, or any specification, plan, drawing, pattern, sample, or information furnished by or on behalf of the Procuring entity in connection therewith, to any person other than a person employed by the contractor in the performance of the Contract.

- 3.4.2 The Contractor shall not, without the Procuring entity's prior written consent, make use of any document or information enumerated in paragraph 2.4.1 above.
- 3.4.3 Any document, other than the Contract itself, enumerated in paragraph 2.4.1 shall remain the property of the Procuring entity and shall be returned (all copies) to the Procuring entity on completion of the contract's or performance under the Contract if so required by the Procuring entity.

3.5. Patent Rights

3.5.1 The Contractor shall indemnify the Procuring entity against all third-party claims of infringement of patent, trademark, or industrial design rights arising from use of the services under the contract or any part thereof.

3.6 Performance Security

- 3.6.1 Within twenty eight (28) days of receipt of the notification of Contract award, the successful tenderer shall furnish to the Procuring entity the performance security where applicable in the amount specified in SCC
- 3.6.2 The proceeds of the performance security shall be payable to the Procuring entity as compensation for any loss resulting from the Tenderer's failure to complete its obligations under the Contract.
- 3.6.3 The performance security shall be denominated in the currency of the Contract, or in a freely convertible currency acceptable to the Procuring entity and shall be in the form of:
 - a) Cash.
 - b) A bank guarantee.
 - c) Such insurance guarantee approved by the Authority.
 - d) Letter of credit.
- 3.6.4 The performance security will be discharged by the Procuring entity and returned to the Candidate not later than thirty (30) days following the date of completion of the Contractor's performance of obligations under the Contract, including any warranty obligations, under the Contract.

3.7. Delivery of services and Documents

3.7.1 Delivery of the services shall be made by the Contractor in accordance with the terms specified by the procuring entity in the schedule of requirements and the special conditions of contract

3.8. Payment

- 3.81. The method and conditions of payment to be made to the contractor under this Contract shall be specified in SCC
- 3.82. Payment shall be made promptly by the Procuring entity, but in no case later than sixty (60) days after submission of an invoice or claim by the contractor

3.9. Prices

- 3.9.1 Prices charges by the contractor for Services performed under the Contract shall not, with the exception of any price adjustments authorized in SCC vary from the prices quoted by the tenderer in its tender or in the procuring entity's request for tender validity extension the case may be. No variation in or modification to the terms of the contract shall be made except by written amendments signed by the parties.
- 3.9.2 Contract price variations shall not be allowed for contracts not exceeding one year (12 months)
- 3.9.3 Where contract price variation is allowed the variation shall not exceed 10% of the original contract price
- 3.9.4 Price variation requests shall be processed by the procuring entity within 30 days of receiving the request.

3.10. Assignment

3.10.1 The Contractor shall not assign, in whole or in part, its obligations to perform under this Contract, except with the Procuring entity's prior written consent.

3.11. Termination for Default

3.11.1The Procuring entity may, without prejudice to any other remedy for breach of Contract, by written notice of default sent to the Contractor terminate this Contract in whole or in part:

(a) if the Contractor fails to provide any or all of the services within the period(s) specified in the Contract, or within any extension thereof granted by the Procuring entity.

- (b) If the Contractor fails to perform any other obligation(s) under the Contract
- (c) If the Contract in the judgment of the Procuring entity has engaged in corrupt or fraudulent practices in competing for or in executing the contract
- 3.11.2 In the event the Procuring entity terminates the contract in whole or in part, it may procure, upon such terms and in such manner as it deems appropriate, services similar to those un-delivered, and the Contractor shall be liable to the Procuring entity for any excess costs for such similar services. However the contractor shall continue performance of the contract to extent not terminated.

3.12. Termination for Insolvency

3.12.1 The Procuring entity may at any time terminate the contract by giving written notice to the Contractor if the contractor becomes bankrupt or otherwise insolvent. In this event, termination will be without compensation to the contractor, provided that such termination will not prejudice or affect any right of action or remedy, which has accrued or will accrue thereafter to the procuring entity.

3.13. Termination for Convenience

- 3.13.1 The Procuring entity by written notice sent to the contractor may terminate the contract in whole or in part, at any time for its convenience. The notice of termination shall specify that the termination is for the procuring entities convenience, the extent to which performance of the contractor of the contract is terminated and the date on which such termination becomes effective.
- 3.13.2 For the remaining part of the contract after termination the procuring entity may elect to cancel the services and pay to the contractor an agreed amount for partially completed services.

3.14 **Resolution of Disputes**

- 3.14.1 The procuring entity and the contractor shall make every effort to resolve amicably by direct informal negotiations and disagreement or disputes arising between them under or in connection with the contract
- 3.14.2 If after thirty (30) days from the commencement of such informal negotiations both parties have been unable to resolve amicably a contract dispute either party may require that the dispute be referred for resolution to the formal mechanisms specified in the SCC.
- 3.15. Governing Language

3.15.1. The contract shall be written in the English language. All correspondence and other documents pertaining to the contract, which are exchanged by the partiesshall be written in the same language.

3.16. Applicable Law

3.16.1 The contract shall be interpreted in accordance with the laws of Kenya unless otherwise expressly specified in the SCC.

3.17 Force Majeure

3.17.1 The Contractor shall not be liable for forfeiture of its performance security, or termination for default if and to the extent that its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure.

3.18 Notices

- 3.1.1 Any notices given by one party to the other pursuant to this contract shall be sent to the other party by post or by Fax or Email and confirmed in writing to the other party's address specified in the SCC.
- 3.1.2 A notice shall be effective when delivered or on the notices effective date, whichever is later.

3.19 EVALUATION CRITERIA

Any bidder who **FAILS** to submit any of these documents is automatically disqualified from the entire procurement process.

SERIAL NUMBER	
1 Must submit the Certificate of incorporation	
2	Must submit tax compliance certificate which is valid.
3	Must fill the Form of Tender in the format provided.
4	Must submit a dully filled up business questionnaire in the format provided.
5	Must submit Certificate from the ICT Authority of Kenya for the current year and a copy of the current license. Must submit a Bid Bond of the Sum KSH.80,000
7	Must submit a copy of the audited accounts for the last 3 year

8	Must submit copies of PIN Certificate
9	Must submit Litigation History– fill the litigation form and should be signed
	by the commissioner of Oaths.
10	Submitted bid documents MUST be sequentially serialized (paginated)
	on every printed page and bound.
11 Note : Bidder who fails to comply in any of the above will be disquif	
	and will not be considered further.

TECHNICAL EVALUATION

Bidders must score 70% and above in this category in order to be considered for financial evaluation.

No	REQUIREMENT	MARKS
1	 Project approach, plan and methodology Appreciation of the nature of the assignment, scope of work, understanding of the business processes in mortgage systems implementations, well-structures work plan and methodology. 	15
2	 Qualification and Competence of key staff The bidder should provide at least (5) CVs, attaching evidence of academic and professional qualifications of Key technical staff who will be engaged in the assignment. The proposed project manager must have a Bachelor's degree in ICT, and related Field i.e BBIT, Computer Science & atleast 10 years' experience in managing ICT projects of similar size and scope and complexity. 	10
3	 End User and Technical staff training proposal Proposed schedule of user training Proposed training schedule for technical persons /team leaders 	10
4	Signed letters of recommendations from atleast FIVE (5) relevant projects that they have carried out during the last five (5) years. Attach documents to prove the contract was awarded, executed and successfully completed(copies of LSO, Signed Contacts, completion certificates, invoices etc	

5	 System after sales support and solution warranty Warranty period granted – Should be minimum of 1 year Vendor exit strategy and escrow agreement Annual maintainance charges 	15
6	System Technology Enviroment • Web Based • Client/server architecture • Integration with other systems • Ability to incorporate additional features	10
7	Proposed technical solution – specified requirements (as indicated in the Requirement schedule)	30
	TOTAL	100

Determining the lowest bidder

As the lowest financial offer is allocated the maximum price score according to the indicated weighting, the highest technical score should also receive the maximum technical weighting.

The technical score of each offer should be calculated according to the formula:

<u>TW * marks achieved</u>	
Highest mark	Where TW = technical weighting

The price score of each offer should then be calculated according to the formula:

PW * lowest priceTenderer's priceWhere PW = price weighting

Note: The Ratio is 70:30 Technical - Financial

The single currency for price conversions is: Kenya Shillings

The source of official selling rates is: **Central Bank of Kenya**. The date of exchange rates is: **the last date on which the proposal will be submitted**.

a) Combined Technical and Financial Scores

The following formula shall be used: T.S (80%) + F.S (20%) = T.T.L (100%)

- T.S = Technical Score (as evaluated above)
- F.S = Financial Score (as evaluated above)
- T.T.L = Total Score

3.19 Special Conditions of Contract as relates to the General Conditions of Contract

Reference of general conditions of contract	Special condition of contract
Performance security	The performance security is 10% of the contract price, If applicable.
Delivery of Services	The contract shall commence on 30 th MARCH, 2021
Payment	The payment shall be made not later than 90 days from the day of the AGREEMENT.
Price adjustment	The unit price will remain firm for a period of one year. In the event of the need for price variation within the contract period it will be based on the prevailing consumer price index obtained from Central Bureau of Statistics or the monthly inflation rate issued by the Central Bank of Kenya
Applicable law	PPDA, 2015 and other laws that may exist in relation to the service.
Notices	COUNTY ASSEMBLY OF SAMBURU HEADQUATERS, P.O. Box 3-20600, <u>MARALAL.</u>
	E-mail: <u>info@samburuassembly.go.ke</u>

SECTION IV - SCHEDULE OF REQUIREMENTS

No	Item	Minimum Technical specification
1	Member Admission	The system should allow admission of County Assembly staff as members Have eligibility criteria background check
2	Mortgage Application	Electronic application process using various media, such as a secure internet application Record critical credit application data needed to
		support application screening
		Provide access to application information to all relevant staff participating in the screening and credit-granting decisions
3	Application screening process – evaluate applicant program eligibility	System to compare mortgage application information to County Assembly program eligibility criteria
		The system to check the appropriate system data files to determine whether the applicant has submitted a duplicate application or has had a recent mortgage application Rejected. These situations may indicate attempts by applicants to subvert credit policies
4	Approve/reject credit request	System to update the application information stored to reflect the status of the mortgage
		System to accept, identify, track, and report supervisor overrides of system-generated acceptance/rejection recommendations
		System to create and maintain a system record of accepted and rejected applications
		System to generate a letter notifying the applicant of rejection or acceptance of the mortgage application?
		The System should enable online approval of the mortgage by the Fund administrator.
5	mortgage origination process	The system should record mortgage terms and calculate disbursement schedules and repayment amounts and schedules as needed
		The system should produce mortgage schedule containing repayment plan and amount. The schedule should be accessible to the members online.
		System should assign a unique account number to the mortgage that remains unchanged throughout the life of the mortgage

		The system should produce mortgage statements		
		for the members.		
		System should record information concerning the mortgage booking process, including date of		
		booking.		
6	Mortgage origination	system should calculate and deduct the mortgage		
U	process – disburse and	application and other related fee from		
	account for funds	disbursements if not previously remitted by the		
		applicant		
		System should provide the capability to cancel, or		
		undisbursed mortgage?		
7	Check-off Process	The system should enable check-off processing		
		from the staff payrolls.		
8	Integration	System should be agile to allow integration to other		
		system such as the Assembly Payroll system		
9	Payment Flexibility	The system should allow availability of other		
		payment modes.		
10	Management	System should provide at least approval and		
	information – approval	rejection monitoring management information. The		
	and rejection	approval and rejection monitoring summary		
	monitoring	provides information about all credit applications		
		that were approved or rejected for a given time		
		period. The data are broken down into separate		
		statistics on credit approvals and rejections. The		
		approval section indicates the number of approved		
		applications and the percentage of total		
		applications that they represent. The total		
		requested amount and the total approved amount		
		are shown for each mortgage origination office. The		
		rejected application section contains the number of		
		rejected applicants and the percentage of total		
		applications that they represent. The total of all		
		mortgage requested is also shown. This data		
		summary also lists the average time spent to		
		process a credit application, from the time of		
		application until the final decision is made		
11	management	System should provide at least a detailed		
	information – detailed	transaction history. The detailed transaction		
	transaction history	history summary contains detailed mortgage		
		origination and account data. The data summary is		
		used for control and tracking, as an audit trail, and		
		provides some of the data necessary for the credit		
		subsidy calculation. Detailed transaction history		
		data summaries include, at a minimum, mortgage		
		origination and disbursement data.		
12	Management	System should provide at least disbursement		
	information –	management summary information? The		
	disbursement	disbursement management summary periodically		

COUNTY ASSEMBLY OF SAMBURU

	management summary	displays all Mortgage origination. The summary is		
		used to monitor the performance of each Mortgage		
		and to track the volume and amount of mortgage		
		disbursements by the County Assembly.		
13	Board and Board	The system Must support uploading of all format		
	Committee Documents	documents without making file conversions in		
	Repository	various formats including Word, Excel, PowerPoint,		
		Access, Jpeg, Txt, PDF		
		The system Must send notifications alerts to		
		Directors/Senior Management whenever a new		
		document has been posted		
		The system Must be able to restrict access of		
		meeting files to only authorized members		
		The system Must support document co-authoring		
		and collaboration		
		The system Must allow Document version control		
14	Corporate Compliance	The system Must support the setup of multiple		
	Management	types of compliance with various regulatory bodies		
		The system Must support the tracking and update		
		compliance status		
		The system Must generate graphical reports of		
		compliance status for Board members providing a		
		macro level view of the organizations compliance		
		The system Must support temporary and restricted		
		access only to compliance documents for Audit		
		The system Must support escalation of compliance		
10		issues as deadlines approach		
16	Board Evaluations/	The system Must allow setup of Questions for each evaluation		
	Appraisals	The system Must be flexible enough to allow for		
		different types of board evaluation. A minimum of		
		top down, 360 degree.		
		The system Must generate evaluation reports		
17	Meeting Reporting	The system Must provide a reporting module based		
11	Module, Action Item	on flexible user requirements such as attendance		
	Tracking and	and board effectiveness reports		
	Management			
		The system Must provide decision Reports for		
		tracking status of decision		
		The system Must provide automated alerts on		
		implementation status of decisions		
		Reports Must have output flexibility i.e. can be		
		printed or exported into several industry- standard		
		formats such as Adobe PDF, XML, XLS, XLSX, CSV,		
		TXT (tab delimited), etc		
18	User Interface	The system Must provide an intuitive, user-friendly,		
		and easy- to- use interface that minimizes the need		
		for training		

	1					
		The system Must have a common look and feel				
		across all modulesThe system Must enable customization to ensure a corporate look and feelOnline help Must be available for all modules				
		Online help Must be available for all modules				
		The language of the system and all its components				
		Must be English				
19	SSL Certificate	It is the responsibility of the supplier to provide the				
		appropriate SSL Certificate from authorized				
		certificate authorities and apply to the System.				
20	System Administration	The system Must provide an administration module				
		so the custodian of the system can enable/disable				
		users, give access rights and privileges to different				
		users and setup basic system setups i.e. The				
		system should have an Admin portal and user				
		portal				
		The system Must provide Audit Trail Mechanism				
		and audit logs				
21	System Flexibility	The system Must be vendor agnostic. It must be				
		compatible with standard hardware, operating				
		system, and database management software,				
		networking hardware, internet and intranet				
		supporting the applications software				
		The System Must be compatible across all modules				
		of the system using a PC, Laptop, iPad, Android				
		Tablet, Smart phone Devices				
		The system Must be a complete, fully developed,				
		integrated and operationally proven system offering				
		unsurpassed maturity and reliability				
		The system Must be easily reconfigured to respond				
		to changes in business practices, policy directives,				
		organization structure, statutes and regulations. As				
		business requirements change, the system Must				
		also change to support the new requirements				
22	Deployment	The deployment of the System Must be on cloud				
		with 100.1% availability				
23	Warranty period,	Must provide at least (2) year warranty and				
	Support	Comprehensive $(24/7)$ support starting from the				
		date of system Go-Live				
		MUST include cost of Annual Comprehensive (24*7)				
		Support for the System for a period of two (2) years				
		starting from the lapse of the one (1) year warranty				
		period.				
l	1	Portos.				

SECTION V –PRICE SCHEDULE FORM

Note: (*This is a sample of a price schedule*)

Name of Tenderer ______ Tender Number _____. Page _____ of _____.

1	2	3	4	5	6	7
Item	Description	Quantity & quality	Duration	Unit Price	Total Price EXW per item (cols. 4x5)	Unit Price of other incidental services payable

Signature of tenderer _____

Note: In case of discrepancy between unit price and total, the unit price shall prevail.

SECTION VI - STANDARD FORMS

2 Notes on the standard Forms

1. Form Of TENDER - The form of Tender must be completed by the tenderer and submitted with the tender documents. It must also be duly signed by duly authorized representatives of the tenderer.

2. **Price Schedule Form** - The price schedule form must similarly be completed and submitted with the tender.

3. **Contract Form** - The contract form shall not be completed by the tenderer at the time of submitting the tender. The contract form shall be completed after contract award and should incorporate the accepted contract price.

4. **Confidential Business Questionnaire Form** - This form must be completed by the tenderer and submitted with the tender documents.

5. **Tender Security Form** - When required by the tender document the tenderer shall provide the tender security either in the form included hereinafter or in another format acceptable to the procuring entity.

6. **Performance security Form** - The performance security form should not be completed by the tenderer at the time of tender preparation. Only the successful tenderer will be required to provide performance security in the form provided herein or in another form acceptable to the procuring entity.

FORM OF TENDER

Date_____

To: The Clerk, County Assembly of Samburu P.O Box 3 -20600 Maralal.

Tender No: CAS/PROC/052/2020-21 Tender Name: DESIGN, DEVELOPMENT, INSTALLATION, TESTING & COMMISIONING OF MORTAGAGE MANAGEMENT SYSTEM

Gentlemen and/or Ladies:-

2. We undertake, if our Tender is accepted, to provide the Insurance Cover Services in accordance with the conditions of the tender.

3. We agree to abide by this Tender for a period of[number] days from the date fixed for Tender opening of the Instructions to Tenderers, and it shall remain binding upon us and may be accepted at any time before the expiration of that period.

4. This Tender, together with your written acceptance thereof and your notification of award, shall constitute a Contract between us subject to the signing of the contract by both parties.

5. We understand that you are not bound to accept the lowest or any tender you may receive.

Dated this _____ day of _____ 2021

[Signature]

[In the capacity of]

Duly authorized to sign tender for and on behalf

COUNTY ASSEMBLY OF SAMBURU

Contract Form

THIS AGREEMENT made the
of Procurement entity] of
called "the Procuring entity") of the one part and20
Procurement entity] (hereinafter
(hereinafter
of
[name of
[city and country of tenderer] (hereinafter called "the
tenderer") of the other part:

WHEREAS the Procuring entity invited tenders for the GPA cover and has accepted a tender by the tenderer for the supply of the services in the sum of ______

_____ [contract price in words in figures] (hereinafter called "the Contract Price").

NOW THIS AGREEMENT WITNESSTH AS FOLLOWS:-

1. In this Agreement words and expressions shall have the same meanings as are respectively assigned to them in the Conditions of Contract referred to.

2. The following documents shall be deemed to form and be read and construed as part of this Agreement, viz:

- (a) the Tender Form and the Price Schedule submitted by the tenderer;
- (b) the Schedule of Requirements
- (c) the Details of cover
- (d) the General Conditions of Contract
- (e) the Special Conditions of Contract; and
- (f) the Procuring entity's Notification of Award

3. In consideration of the payments to be made by the Procuring entity to the tenderer as hereinafter mentioned, the tenderer hereby covenants with the Procuring entity to provide the GPA cover and to remedy defects therein in conformity in all respects with the provisions of the Contract.

4. The Procuring entity hereby covenants to pay the tenderer in consideration of the provision of the services and the remedying of defects therein, the Contract Price or such other sum as may become payable under the provisions of the contract at the times and in the manner prescribed by the contract.

IN WITNESS whereof the parties hereto have caused this Agreement to be executed in accordance with their respective laws the day and year first above written

Signed, sealed, delivered by ______ the _____ (for the Procuring entity)

Signed, sealed, delivered by ______ the _____ (for the tenderer) in the presence of _

CONFIDENTIAL BUSINESS QUESTIONNAIRE

You are requested to give the particular indicated in Part 1 and either Part 2(a), 2(b), or 2(c) Which ever applies to your type of business

	You are advised Part Ge		ence to give false information on this Forn	n.
			eet/Road	
			Fax Email	
	Nature of busin			•
	Registration Ce	rtificate No		
Maxir	num value of	business which yo	u can handle at any one time K	shs.
•••••	Name of your b	ankers	Branch	•
	Part 2(a) – Sole	Proprietor:		
			Age	
			country of origin	
			,	
	•			
Part 2	(b) – Partnership	1		
	Give details of	partners as follows		
	Name	Nationality	Citizenship Details Shares	
1.				•
2.	•••••			•
3.	•••••			
4.				
	(c) – Registered			
	-			•
State		d issued capital of the	• •	
Give	details of all dire			
	Name	Nationality	Citizenship Details Shares	
1.				•
2.				•
3.				
4.				
Date.		Signature	e of Tenderer	•
lfad	citizen, indicate	under "Citizenship [Details" whether by Birth, Naturalization	or

Registration

TENDER SECURITY FORM

Whereas [name of Bidder] (hereinafter called <the tenderer> has submitted its bid dated [date of submission of bid] for the provision of insurance services (hereinafter called <the tender?

KNOW ALL PEOPLE by these presents that WE [name of bank] of [name of country], having our registered office at [name of procuring entity] (hereinafter called <the procuring entity> in the sum of [state the amount] for which payment well and truly to be made to the said procuring entity, the Bank binds itself, its successors, and assigns by these presents. Sealed with the Common Seal of the said Bank this ______ day of ______ 20 _____

THE CONDITIONS of this obligation are:-

- 1. If the tenderer withdraws its tender during the period of tender validity specified by the procuring entity on the Form; or
- 2. If the tender, having been notified of the acceptance of its tender by the procuring entity during the period of tender validity
 - (a) fails or refuses to execute the Contract Form, if required; or
 - (b) fails or refuses to furnish the performance security, in accordance with the Instructions to tenders.

We undertake to pay to the procuring entity up to the above amount upon receipt of its first written demand, without the procuring entity having to substantiate its demand, provided that in its demand the procuring entity will note that the amount claimed by it is due to it, owing to the occurrence of one or both of the conditions, specifying the occurred condition(s)

This tender guarantee will remain in force up to and including thirty (30) days after the period of tender validity, and any demand in respect thereof should reach the Bank not later than the above stated date.

[Authorized Signatories and official stamp of the Bank]

(Amend accordingly if provided by Insurance Company)

PERFORMANCE SECURITY FORM

WHEREAS	[<u>name of tenderer</u>]	
(Hereinafter called "the tenderer")	has undertaken, in pursuance o	f Contract No
[reference number of	the contract] dated	20
to supply		
[description of insurance services] (:†'')

AND WHEREAS it has been stipulated by you in the said Contract that the tenderer shall furnish you with a bank guarantee by a reputable bank for a sum specified therein as security for compliance with the Tenderer's performance obligations in accordance with the Contract

AND WHEREAS we have agreed to give the tenderer a guarantee:

THERFEFORE WE hereby affirm that we are Guarantors and responsible to you, on behalf of the tenderer, up to a total of

This guarantee is valid until the _____ day of _____ 20 ___

3 Signature and seal of the Guarantors

[Name of bank of financial institution]

[Address]

<u>[Date]</u>

(Amend accordingly if provided by Insurance Company)

LETTER OF NOTIFICATION OF AWARD

Address of Procuring Entity

То:_____

RE: Tender No._____

Tender Name_____

This is to notify that the contract/s stated below under the above mentioned tender have been awarded to you.

- 1. Please acknowledge receipt of this letter of notification signifying your acceptance.
- 2. The contract/contracts shall be signed by the parties within 30 days of the date of this letter but not earlier than 14 days from the date of the letter.
- 3. You may contact the officer(s) whose particulars appear below on the subject matter of this letter of notification of award.

(FULL PARTICULARS)_____

SIGNED FOR ACCOUNTING OFFICER

REPUBLIC OF KENYA PUBLIC PROCUREMENT ADMINISTRATIVE REVIEW BOARD

APPLICATION NO.....OF......20.....

BETWEEN

.....APPLICANT

AND

REQUEST FOR REVIEW

FOR OFFICIAL USE ONLY

SIGNED Board Secretary